



























































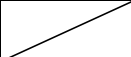
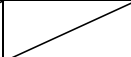
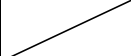
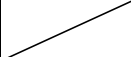




Appendix I



2005/2006 Corporate Basket of Performance Indicators (by Corporate Priority)

Code	Short Name	PI Category	2003/4	2004/5	2005/6		Movement from 2004/05	Status
			Actual Value	Actual Value	Actual Value	Target		
Category: 1-Affordable Housing								
BV183a	Length of stay in temporary accommodation (B&B)	1-Affordable Housing	2.00	3.00	2.25	2.00		
Category: 2-Traffic and Transport								
LDT54 (i)	Number of pedestrian crossings examined to improve their efficiency	2-Traffic and Transport	/	6	6	6		
LDT54 (ii)	Number of traffic signals examined to improve their efficiency	2-Traffic and Transport	/	5	6	5		
LDT55	Number of travel concessions aged 60+ (1,000 pop)	2-Traffic and Transport	/	542	580	558		
Category: 3-Keeping our District Safe								
BV128	Vehicle crimes per 1,000 population	3-Keeping our District Safe	8.70	5.10	5.44	4.60		
Category: 4-Caring for the Environment								
BV199a	Local street and environmental cleanliness - Litter and Detritus	4-Caring for the Environment	11.00%	15.00%	16.50%	18.00%		
BV82a(i)	% of Household Waste Recycled	4-Caring for the Environment	14.50%	15.06%	16.68%	There is a joint performance standard of 21% for parts 'a' and 'b' of this PI		
BV82b(i)	% of Household Waste Composted	4-Caring for the Environment	0.50%	0.57%	4.86%			
BV82a/b(i)	% of Household Waste Recycled/composted	4-Caring for the Environment	15.0%	15.6%	21.5%	21%		
BV199b	Local Street and Environmental Cleanliness - Graffiti	4-Caring for the Environment	/	/	0.00%	0.00%	N/a	N/a
BV199c	Local Street and Environmental Cleanliness - Fly-posting levels	4-Caring for the Environment	/	/	0.00%	N/a – new PI	N/a	N/a
BV199d	Local Street and Environmental Cleanliness - Fly-tipping	4-Caring for the Environment	/	/	Level 2	N/a – new PI	N/a	N/a
BV82a(ii)	Tonnes of Household Waste Recycled	4-Caring for the Environment	/	/	2536.94	N/a – new PI	N/a	N/a

Code	Short Name	PI Category	2003/4	2004/5	2005/6		Movement from 2004/05	Status
			Actual Value	Actual Value	Actual Value	Target		
BV82b(ii)	Tonnes of household waste composted	4-Caring for the Environment			2830.25	N/a – new PI	N/a	N/a
Category: 5-Supporting our Local Economy								
LED24	Average unemployment rate in the district (excluding towns with 10,000 plus population)	5-Supporting our Local Economy	0.00%	0.60%	0.70%	1.5%		
LH9	Venue days occupancy of the conference and exhibition complex	5-Supporting our Local Economy	1704	1701	1848	1800		
Category: 6- 1st Class Public Services								
BV78b	Speed of processing - changes of circumstances for HB/CTB claims	6- 1st Class Public Services	11.81	7.00	13.68	10.00		
LDL3	Number of customers at Council-run sports and leisure sites	6- 1st Class Public Services	936604.0	922293.0	969693.0	995000.0		
BV10	Percentage of Non-domestic Rates Collected	7 - Organisational Improvement	98.10%	98.30%	98.70%	98.50%		
BV109a	Major applications determined in 13 weeks	6- 1st Class Public Services	38.00%	42.30%	72.70%	60.00%		
BV109b	Minor applications determined in 8 weeks	6- 1st Class Public Services	58.60%	67.70%	72.90%	65.00%		
BV109c	Planning Applications: 'Other' applications	6- 1st Class Public Services	81.30%	77.60%	85.00%	80.00%		
BV78a	Speed of processing - new HB/CTB claims	6- 1st Class Public Services	48.00	42.00	35.84	38.00		
BV9	% of Council Tax collected	7 - Organisational Improvement	98.30%	98.30%	98.30%	98.50%		
LATS1	Increase in number of visitors to the Council website per year	6- 1st Class Public Services		14.00%	44.00%	40.00%		
Category: 7 - Organisational Improvement								
BV11b	Top 5% of Earners: Ethnic Minorities	7 - Organisational Improvement	0.00%	0.00%	0.00%	1.30%		
BV12	Working Days Lost Due to Sickness Absence	7 - Organisational Improvement	10.20	7.88	8.99	8.93		
BV14	Percentage of Early Retirements	7 - Organisational Improvement	0.35%	0.52%	0.51%	0.17%		
BV15	Percentage of Ill-health Retirements	7 - Organisational Improvement	0.53%	0.44%	0.34%	0.17%		
BV157	E-government: E-enabled interactions	7 - Organisational Improvement	40.00%	78.00%	91.00%	100.00%		

Code	Short Name	PI Category	2003/4	2004/5	2005/6		Movement from 2004/05	Status
			Actual Value	Actual Value	Actual Value	Target		
BV17a	Ethnic Minority representation in the workforce - employees	7 - Organisational Improvement	1.13%	1.00%	1.10%	1.30%		
BV2a	Equality Standard for Local Government	7 - Organisational Improvement	1.00	1.00	1.00	2.00		
BV2b	Duty to Promote Race Equality	7 - Organisational Improvement	50.00%	53.00%	58.00%	100.00%		
BV8	% of invoices paid on time	7 - Organisational Improvement	96.07%	96.20%	97.50%	100.00%		
BV11a	Top 5% of Earners: Women	7 - Organisational Improvement	26.13%	25.00%	28.00%	26.13%		
BV156	Buildings Accessible to People with a Disability	7 - Organisational Improvement	62.22%	64.44%	68.88%	68.88%		
BV16a	Percentage of Employees with a Disability	7 - Organisational Improvement	0.86%	1.42%	1.21%	1.15%		
Traffic Light: No Target Set								
Category: 7 - Organisational Improvement								
BV11c	Top 5% of Earners: with a disability	7 - Organisational Improvement			2.73%	N/a – new PI	N/a	N/a
BV16b	Percentage of Economically Active People who have a Disability	6-1st Class Public Services		10.88%	10.88%	N/a	N/a	N/a
BV17b	Ethnic Minority representation in the workforce - local population	7 - Organisational Improvement		1.44%	1.44%	N/a	N/a	N/a

Status	
	This PI is below the 2005/06 target.
	This PI met its 2005/06 target.

Movement	
	The value of this PI has improved/decreased in performance in comparison to 2004/05
	The value of this PI has not changed in comparison to 2004/05